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PRESS RELEASE

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Due to a technical issue concerning volume that could not be resolved, the phone number to the Albany PD dispatch center has changed.

Working with AT&T, several methods were attempted to fix this problem but they were unsuccessful. After nine months into the process of connecting with the Albany Police Department for Computer Assisted Dispatching and Records Management Services (CAD/RMS) it was decided in the best interest of the public to obtain a new number. The old non-emergency number, 510-236-0474, will still work but I want to encourage the public to call the new non-emergency phone number; **510-525-7573 or 525-7KPD.**

I apologize for any inconvenience this non-emergency phone number change may cause but it is in the best interest of public safety.

iCOP R. Hull